

DENTAL PLAN AND EVALUATION CHECKLIST	FOUND ON PAGE: ⁱ	YES	NO	EXPLANATION OF "NO" ANSWER
DENTAL NARRATIVE PLAN				
1. A written description of all planned activities to address the Contractor's minimum requirements for Dental services.				
a. Process for completion and submission of EPSDT Improvement and Adult Quarterly Monitoring a Report, using reporting instructions and template (refer to Appendix A) to AHCCCS.				
b. Description of activities that inform all participating Dental Providers and PCPs about Dental requirements and how to monitor compliance with the requirements. This shall include informing Dental Providers of Federal, State and AHCCCS policy requirements for Dental services and updates of new information, such as emergency and ALTCS benefits, as they become available.				
c. Description of activities used to identify the needs of Dental age members, coordinate their care, provide care management, conduct appropriate follow-up, and ensure members receive timely and appropriate treatment.				
d. Description of activities that ensure semi-annual written notification of all members/caretakers of Dental visits required by the AHCCCS Dental Periodicity Schedules. Second written notices shall be sent if each semi-annual visit is not completed.				

DENTAL PLAN AND EVALUATION CHECKLIST	FOUND ON PAGE: ⁱ	YES	NO	EXPLANATION OF "NO" ANSWER
e. Process to reduce no-show appointment rates for Dental services and a description of outreach activities targeted to those members who did not attend scheduled appointments.				
f. Process for distributing and requiring use of the AHCCCS Dental Periodicity Schedules by all contracted providers.				
g. Process for monitoring that age appropriate screenings and services are conducted during each Dental visit, in accordance with the AHCCCS Dental Periodicity Schedule.				
h. Process for connecting all EPSDT/Dental age members to a dental home before one year of age or upon assignment to the Contractor, informing members of the selected or assigned dental home, and providing relevant contact information and recommended dental visit schedule.				
i. Process for monitoring provider efforts of dental home providers in engaging members to obtain ongoing care as recommended by the AHCCCS Dental Periodicity Schedule.				
DENTAL WORK PLAN EVALUATION				
2. An evaluation and assessment that documents the effectiveness of Dental program strategies, interventions, and activities directed at achieving healthy outcomes (report on the last year).				

DENTAL PLAN AND EVALUATION CHECKLIST	FOUND ON PAGE: ⁱ	YES	NO	EXPLANATION OF "NO" ANSWER
DENTAL WORK PLAN				
3. A Dental work plan that formally documents the Dental program objectives, strategies, and activities and demonstrates how these activities will improve the quality of services, the continuum of care, and health care outcomes. The Dental Plan shall be limited to three, but no more than five goals.				
a. Specific measurable objectives. These objectives shall be based on AHCCCS established minimum performance standards.				
b. In cases where AHCCCS minimum performance standards have been met, other generally accepted benchmarks that continue the Contractor's improvement efforts will be used (e.g. National Committee on Quality Assurance, Healthy People 2020 standards). Contractors may also develop their own specific measurable goals and objectives aimed at enhancing the Dental program. Objectives should <u>shall</u> be clearly numbered or lettered for ease of identification and review. In these cases, specific methodology will need to be included in the Dental Plan.				
c. Strategies and activities to accomplish objectives and updated quarterly if no significant improvement are identified.				
d. Targeted implementation and completion dates of Work Plan activities broken out for each quarter.				
e. A listing of local staff positions responsible and accountable for meeting established goals and objectives for Dental activities.				

DENTAL PLAN AND EVALUATION CHECKLIST	FOUND ON PAGE: ⁱ	YES	NO	EXPLANATION OF "NO" ANSWER
RELEVANT POLICIES AND PROCEDURES				
4. Contractors shall attach all relevant and any referenced policies and procedures addressed in the Dental Annual Plan.				

ⁱ Found on Page # = Page Number in Contractor's MCH/EPSDT Plan

OPEN UNTIL 09/08/19